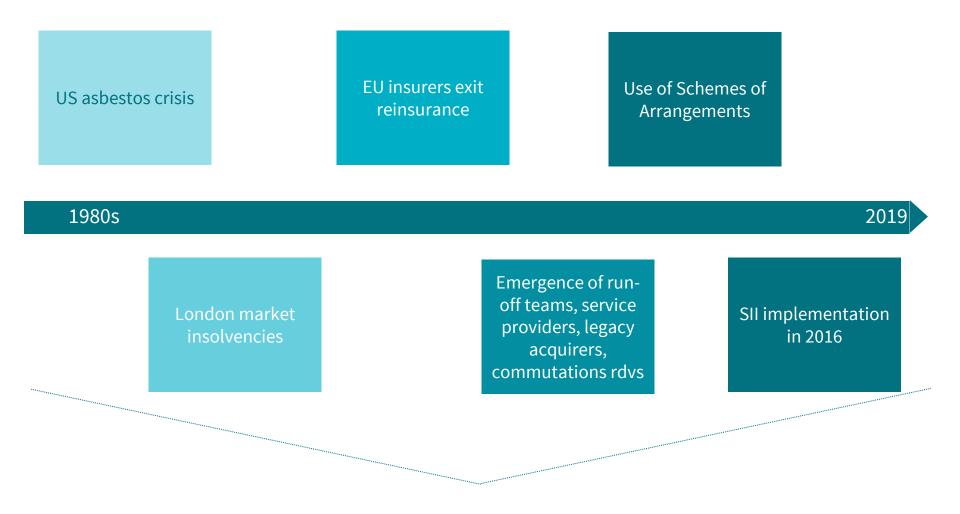


Run-off – A responsible approach?

Trends in P&C legacy



...Difficulty to get claims paid...Image issues for legacy players...Increased regulation around TCF...



Run-off classification in the words of "AXA LM"

A progressive definition

1 Green run-off

- Recently placed into run off
- Emphasis on premium collection
- High claims activity and new claims being reported
- Little commutation activity

2 Brown run-off

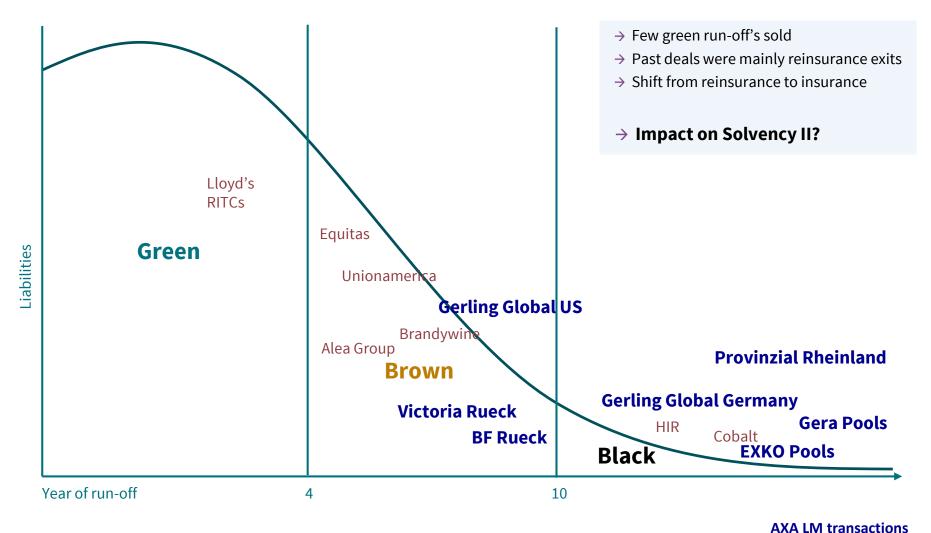
- New claims notifications drop off
- Managing a stock of claims
- Moving towards a commutation approach

3 Black run-off

- · Commutation activity exhausted
- Claims in litigation
- More emphasis on technical accounting



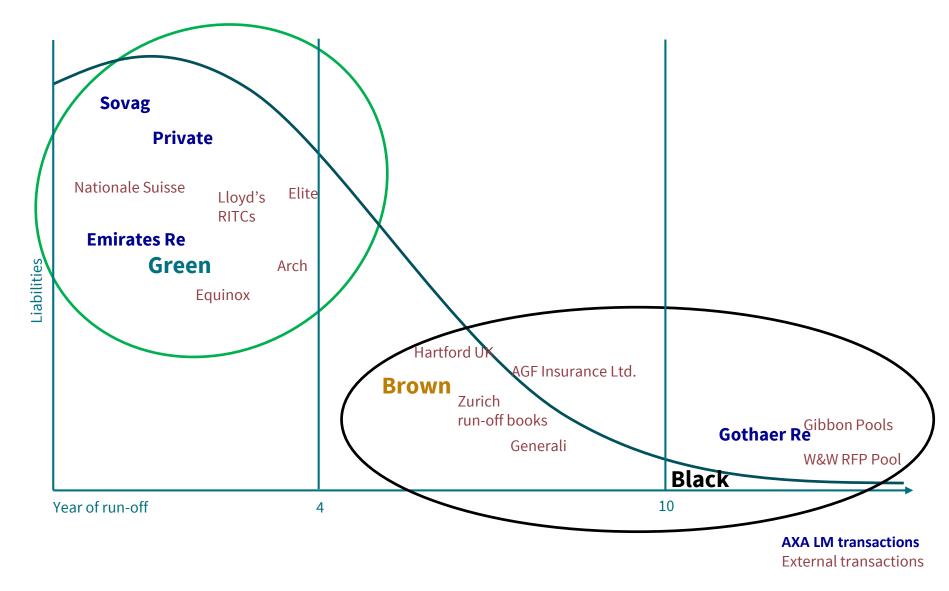
Life cycle of run-off in the past - pre 2016



External transactions



Shift in the run-off Life cycle (2016 – 2019)





5

A responsible approach?

Conduct Rules

+

- Lloyd's minimum standards
- Treating Customers Fairly
- German Insurance Supervision Act
- ORSA
- AXA Standards
- Growing use of TPAs
 - Do not distinguish between active & legacy business – same standards apply

Stakeholder Focus

- Employees
- Customers
- Regulators

The same standards apply to active and legacy companies



Overview AXA LM

Overview

- → AXA Group company
- → Specialised in non-life (re)insurance legacy transactions
- → Assumed business totaling 9.3bn since its creation in 2001
- → More than 20 portfolios integrated in 9 different countries
- → Dedicated M&A team to support local team on acquisitions



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